

# Wollaton East & Lenton Abbey Area Committee Ward Performance Report July to September 2013



Neighbourhood Development  
Officer Pauline Dorey  
Unofficial June 2013 Data

# Introduction

- The WELA ward has a growing diverse community in Lenton Abbey with 74% white British and 6% other white some of whom have English as another language and others of mixed heritage, Black British and Caribbean and Asian origin. The 2012 Insight and 2010 ONS statistics are slightly skewed by the transient student population mainly studying at University of Nottingham.
- Wollaton Park estate has a hidden community of disabled children, young people and older adults and due to caring responsibilities have pockets of fuel poverty.
- In the top 10% nationally of SOA's for Crime and Disorder and Income Deprivation affecting children. However reported crime figures have generally fallen across the ward compared to the previous year.
- Wollaton Park estate have seen a growing number of HMO's and are experiencing increasing problems with their landlords.
- Ongoing car parking and traffic issues across the Ward

# Wollaton East and Lenton Abbey

## - Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
<b>SAFER</b>	<p>To reduce antisocial behaviour</p> <p>To improve awareness of Domestic Violence issues amongst partners</p> <p>To reduce violent dog attacks in Lenton Abbey</p> <p>Increase visibility of the Police</p>	<p>Co-ordinate work of Neighbourhood Services, Community Protection, Police &amp; NCH. NCH Environmentals Produce DV and other support services Info packs for partners</p> <p>Organise DV training for partners and volunteers</p> <p>Action Planning at NAT meetings.</p> <p>Dog Control Order started October 2012. Continued Awareness and Enforcement Campaign</p> <p>Community Engagement Activities</p>	<p>NAT Problem Solving meetings resolving actions and identifying hotspots</p> <p>Fencing community evaluation underway</p> <p>Further materials added in July</p> <p>Training delivered to partners and volunteers in July</p> <p>Dog Micro-chipping. Site visits completed. Improve security on allotment and waste sites re aggressive dogs, continue operations.</p> <p>Promote LAG's</p>	<p>Locality Management</p> <p>NCH</p> <p>Locality Management, Locality Management NDVF</p> <p>Locality Management, Community Protection</p> <p>Police NPBT</p>
<b>NEIGHBOURHOODS</b>	<p>To reduce parking problems in the ward</p> <p>To tackle levels of fly tipping and untidy gardens by landlords of HMO's</p>	<p>Detail of Experimental TRO pilots currently being developed. New Traffic Survey undertaken in Wollaton Park est</p> <p>Increased patch walks and enforcement. Monitor progress at monthly NAT meetings..</p>	<p>Community Consultation on Experimental TRO pilots currently underway in LA. Traffic Survey completed &amp; results fed back to community</p> <p>Increased patch walks and enforcement. Improved cleanliness</p>	

# Wollaton East and Lenton Abbey

## - Ward Priorities

Theme	Priority	Key Actions	Outcome	Lead
<b>NEIGHBOURHOODS</b>	<p>Reduction of dog fouling</p> <p>Ensure the views of local people assist in setting priorities</p> <p>Neighbourhood Transformation Plan</p>	<p>Implementation of Dog Order. Review of need for additional bins in key sites</p> <p>Ongoing community and partner consultation on Ward Plan and Wensor Ave Allotment project. Ward Plan - Plan Partners and residents workshop event . Ongoing consultation with citizens, tenants and residents &amp; VCS organisations/ groups</p> <p>Organise initial partners meetings</p>	<p>Currently being planned in Area Capital 2013-14 budget</p> <p>Community and partner consultation on Ward Plan, Wensor Ave Allotment site project, Sutton Passeys Crescent play area and Lenton Abbey park, Traffic and parking schemes/ surveys, Experimental TRO, Hawton Spinney Management and Development Plan ongoing or completed</p>	<p>Locality Management</p> <p>Locality Management</p> <p>Traffic Management &amp; Highways</p>
<b>FAMILIES</b>	<p>Support work of Community Associations and community groups</p> <p>Help support groups/ communityorganisations develop new activities in the ward</p> <p>Support develop of new activities for children/young people</p>	<p>Recruitment and training of Volunteers. Planning -work with vols and Family and Community Team for After School Club and Summer playscheme at Sheila Roper Community Centre.</p> <p>Supporting local VCS develop new activities for LA residents</p> <p>Painting community centre</p> <p>Research and contract with VCS youth providers</p>	<p>New Volunteers recruited and training and SB completed. After School Club at Sheila Roper Community Centre starting..</p> <p>Support Hope Nottingham with partnership building for local projects.</p> <p>Completed in May</p> <p>Development and delivery of summer prog across Area 7</p>	<p>Locality Management, Family &amp; Community Team, VCS partners / groups</p> <p>Uni of Nott'm</p> <p>Locality Managmt</p>

# Wollaton East and Lenton Abbey

## - Ward Priorities

Theme	Priority	Key Actions	Outcome	Lead
<b>HEALTH</b>	<p>Promote healthier lifestyles and improve awareness of health issues.</p> <p>Promote opportunities for tackling fuel poverty.</p>	<p>New publicity and advertising existing activities which promote wellbeing and reduce social isolation.</p> <p>Developing new health activities for older people.</p> <p>Promoting WP over 50's coffee morning grp to reduce isolation and increase well being</p> <p>Developing new fitness and Women's Wellbeing classes</p> <p>Energy Switch and Save Advice Sessions</p>	<p>Ongoing distribution of activities and health information</p> <p>Decade of Better health applic successful so new health activities starting for over 50's in Wollaton Park estate from May. New take up .</p> <p>New publicity produced and delivered for social grp throughout WP</p> <p>Decade of Better Health Funding Applic completed April</p> <p>Delivered at NCH Panel, Farndon Green Fun Day</p>	<p>Locality Management, Health Promotion , VCS partners</p> <p>Locality Management</p>
<b>WORKING</b>	<p>Increase awareness of training and employment opportunities &amp; advice.</p>	<p>Training/ employment opportunities Bulletin sent to all partners.</p> <p>Hope Nottingham developing Employment Pathway, training and personal development for local citizens</p> <p>Employment and Volunteering Advice info stalls and recruitment</p>	<p>Regular bulletins sent</p> <p>Funding applications being submitted.</p> <p>14<sup>th</sup> March Week of Action event</p>	<p>Locality Management</p> <p>Hope Nottingham, Employment Service</p> <p>NCVS Uni</p>

# Community Engagement

## Events Delivered

Event	Lead Partners	Date/Time	Venue
Hillside Local Issues Group LAG	Neighbourhood Policing	3 <sup>rd</sup> June, 2-3pm	Wollaton Park Community Centre
Wollaton Park Residents Assoc	Wollaton Park Residents Assoc	17 <sup>th</sup> April, 7.30pm	Wollaton Park Community Centre,
Wollaton Park Residents Assoc	Wollaton Park Residents Assoc	15 <sup>th</sup> May, 7.30pm	Wollaton Park Community Centre,
Wollaton Park Residents Assoc	Wollaton Park Residents Assoc	19 <sup>th</sup> June, 7.30pm	Wollaton Park Community Centre
Lenton Abbey Residents Assoc LAG	Lenton Abbey Residents Assoc LAG Neighbourhood Policing	1 <sup>st</sup> May, 7pm	Sheila Roper Community Centre
Lenton Abbey Residents Assoc LAG	Lenton Abbey Residents Assoc LAG Neighbourhood Policing	26 <sup>th</sup> June, 7pm	Sheila Roper Community Centre
NCH Environmentals Resident Consultation	NCH, Locality Management, Councillors	June 2013	Across Lenton Abbey

# Community Engagement

## Events Delivered

Event	Lead Partners	Date/Time	Venue
WELA NAT	Locality Management	Wednesday 10 <sup>th</sup> April, 1.30pm	Sheila Roper Community Centre
WELA NAT	Locality Management	Thursday 2 <sup>nd</sup> May, 10am-12	Sheila Roper Community Centre
WELA NAT	Locality Management	Wednesday 5 <sup>th</sup> June, 12.30pm	Sheila Roper Community Centre
NCH Area 7 Panel	NCH,	17th April, 12-2pm	Sheila Roper Community Centre
NCH Area 7 Panel	NCH,	12th June, 12-2pm	Wollaton Park Community Centre
Resident Family Picnic Event	Wollaton Park Residents Association	Monday 27 <sup>th</sup> May, 12 noon	Farndon Green, Wollaton Park Estate
Lenton Abbey Fun Day	Lenton Abbey Friends and Fun Day Association (LAFFDA)	Saturday 6 <sup>th</sup> July, 1-5pm	Lenton Abbey Park

# Community Engagement

## Events Delivered

Event	Lead Partners	Date/Time	Venue
Welfare Reform and Energy Switch One To One Advice sessions	Locality Management, welfare Advice Service, NCH, Nottingham Energy Partnership	Friday 12 <sup>th</sup> April, 2 - 6pm	Sheila Roper Community Centre
<b>Week of Action</b> – Partners Evaluation and Outcomes Meeting	Locality Management, Police community organisations, partners, Energy Team, NCH, Notts Fire and Rescue	10 <sup>th</sup> April, 12.30pm	Sheila Roper Community Centre
site clearance and leveling	NCH	May	Wensor Ave Old Allotment Site, LA
Neighbourhood Transformation meeting	Locality Management, Police, Allotments, Community Protection partners, NCH,	13 <sup>th</sup> June 2pm	Council House



# Community Engagement

## Events Delivered

Event	Lead Partners	Date/Time	Venue
Planning Lenton Abbey Friends and Fun Day Association (LAFFDA)	Lenton Abbey Friends and Fun Day Association (LAFFDA)	23 <sup>rd</sup> April, 6.30pm	Sheila Roper Community Centre
Planning Lenton Abbey Friends and Fun Day Association (LAFFDA)	Lenton Abbey Friends and Fun Day Association (LAFFDA)	21 <sup>st</sup> May, 6.30pm	Sheila Roper Community Centre
Planning Lenton Abbey Friends and Fun Day Association (LAFFDA)	Lenton Abbey Friends and Fun Day Association (LAFFDA)	11 <sup>th</sup> June , 6.30pm	Sheila Roper Community Centre
Sheila Roper Community Assoc AGM	Sheila Roper Community Assoc	16 <sup>th</sup> April, 7pm	Sheila Roper Community Centre

# Community Engagement

## Events Delivered

Event	Lead Partners	Date/Time	Venue
Sheila Roper Community Assoc Management Committee meeting	Sheila Roper Community Assoc	28 <sup>th</sup> May, 10am	Sheila Roper Community Centre
Sheila Roper Community Assoc Management Committee meeting	Sheila Roper Community Assoc	10th June, 10am	Sheila Roper Community Centre
Speakers	Nottingham Action Group	24 <sup>th</sup> April, 6.30pm	Rose and Crown Function Room, Derby Road
Speakers	Nottingham Action Group	26 <sup>th</sup> June, 6.30pm	Rose and Crown Function Room, Derby Road

# Community Engagement

## Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Welfare Reform and Energy Switch One To One Advice sessions	Locality Management, Welfare Advice Service, NCH, Nottingham Energy Partnership	Various	Various in WELA
WELA NAT	Locality Management	Thursday 4 <sup>th</sup> July, 10am-12	Sheila Roper Community Centre
WELA NAT	Locality Management	Wednesday 11 <sup>th</sup> Sept, 1-3pm	Sheila Roper Community Centre
NCH Area 7 Panel	NCH,	Wednesday 11 <sup>th</sup> Sept, 12-2pm	Sheila Roper Community Centre
Children and Young People and Family BBQ Play Area Consultation	Locality Management, supported by Family and Community Team	Thursday 1 <sup>st</sup> August 1-3pm	Play Area by Sutton Passeys Crescent Wollaton Park Estate
Fabulous Fun Day On Farndon Green	Locality Management, supported by Energy and Climate Change Team, residents and other partners	Saturday 6 <sup>th</sup> July, 1-5pm	Farndon Green Wollaton Park Estate

# Community Engagement

## Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Lenton Abbey Playscheme 5-11yrs	Sheila Roper Playscheme and Afterschool Club Grp, Locality Management, Family and Community Team	For 6 Weds 2-4pm in school holidays	Sheila Roper Community Centre and/ or Lenton Abbey park
Graffiti Art workshop	SEND Project	14 <sup>th</sup> August 5-8pm	Sheila Roper Community Centre
Domestic Violence Awareness Training	Equation (previously known as NDVF)	22 <sup>nd</sup> July, 8.30 - 4.30pm	Sheila Roper Community Centre
Sports and arts and crafts activities 10-19yrs	Nottts Clubs For Young People	5 <sup>th</sup> , 12 <sup>th</sup> , 19 <sup>th</sup> August 1-4pm and 5-8pm	Sheila Roper Community Centre Wollaton Park Community Centre
Resident visit to Arkwright Meadows Community Garden	Locality Management	15 <sup>th</sup> July, 4pm-6.30pm	Arkwright Meadows Community Garden, the Meadows

# Community Engagement

## Ward Walks

Area/Estate	Date/Time	Meeting Point
Sutton Passeys Crescent (North half) Wollaton Park estate	Thursday 11 <sup>th</sup> July 10.45am - 11.45am	Corner of Middleton Boulevard/ Sutton Passeys Crescent (North half) Wollaton Park estate
Anslow Avenue and Austrey Avenue, Lenton Abbey	Thursday 15 <sup>h</sup> August, 10.45am - 11.45am	The Blossoms, Woodside Road
Sutton Passeys Crescent (South half) Wollaton Park estate	Thursday 12 <sup>h</sup> September, 10.45am - 11.45am	Corner of Middleton Boulevard/ Sutton Passeys Crescent (South half) Wollaton Park estate

## Community Meetings

Group	Date	Venue
Lenton Abbey Friends and Fun Day Association (LAFFDA)	3rd July, 6.30pm	Sheila Roper Community Centre
Lenton Abbey Friends and Fun Day Association (LAFFDA) Evaluation	17th July, 6.30pm	Sheila Roper Community Centre

# Community Engagement

## Community Meetings

Group	Date	Venue
Sheila Roper Community Assoc MC	15 <sup>th</sup> July 9.30am	Sheila Roper Community Centre
Sheila Roper Community Assoc MC	29 <sup>th</sup> July, 10am	Sheila Roper Community Centre
Sheila Roper Community Assoc MC	5 <sup>th</sup> August, 10am	Sheila Roper Community Centre
Sheila Roper Community Assoc MC	9 <sup>th</sup> September, 10am	Sheila Roper Community Centre
Wollaton Park Residents Assoc	21 <sup>st</sup> August, 7.30pm	Wollaton Park Community Centre
Wollaton Park Residents Assoc	18 <sup>th</sup> September, 7.30pm	Wollaton Park Community Centre
Hillside Local Issues Group LAG	24 <sup>th</sup> July, 5-6pm	Wollaton Park Community Centre
LARA & Local Issues Group LAG	21 <sup>st</sup> August, 7pm	Sheila Roper Community Centre

# Finance

- **Ward Councillor Budgets**

Total amount allocated from 1<sup>st</sup> April 2013 £ 1,000

Applications pending

Budget remaining unallocated £ 26,300 (includes underspend from 12/13)

Community Safety and Wellbeing Fund unallocated £14,749

- **Area Capital Fund**

Total amount allocated from 1<sup>st</sup> April 2013 to date £ 1,500

Awaiting quotes for works

2013-2015 LTP Budget remaining unallocated as of 15<sup>th</sup> August 2013

£84,888 (inc. of 2012-2013 underspend)

**2013-2014 Public Realm** element £ 19,800

- **NCH Environmentals**

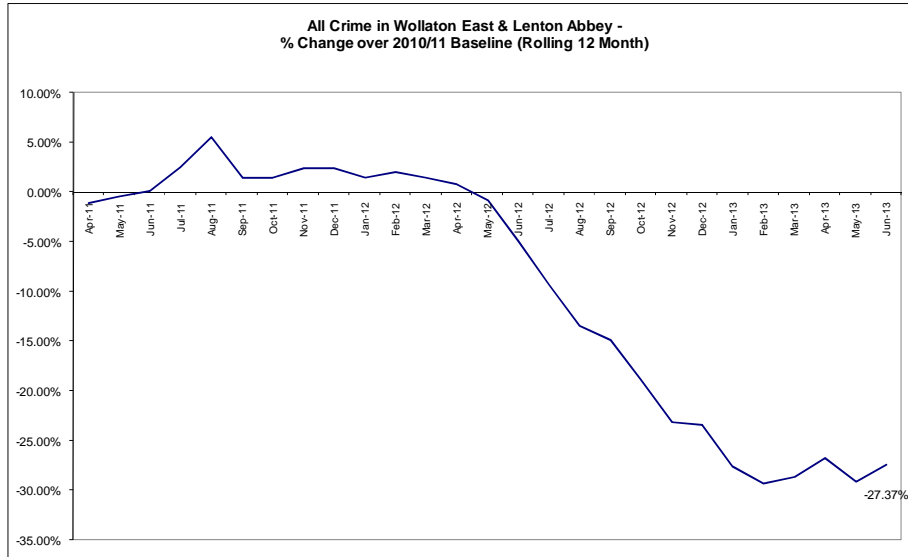
Total amount allocated from 1<sup>st</sup> April 2013 to date £ 350

Awaiting quotes for works in Phase 3

Awaiting Confirmation of 2013-14 Allocation

Budget carried forward from 2012/13 £ 3,846

# Crime



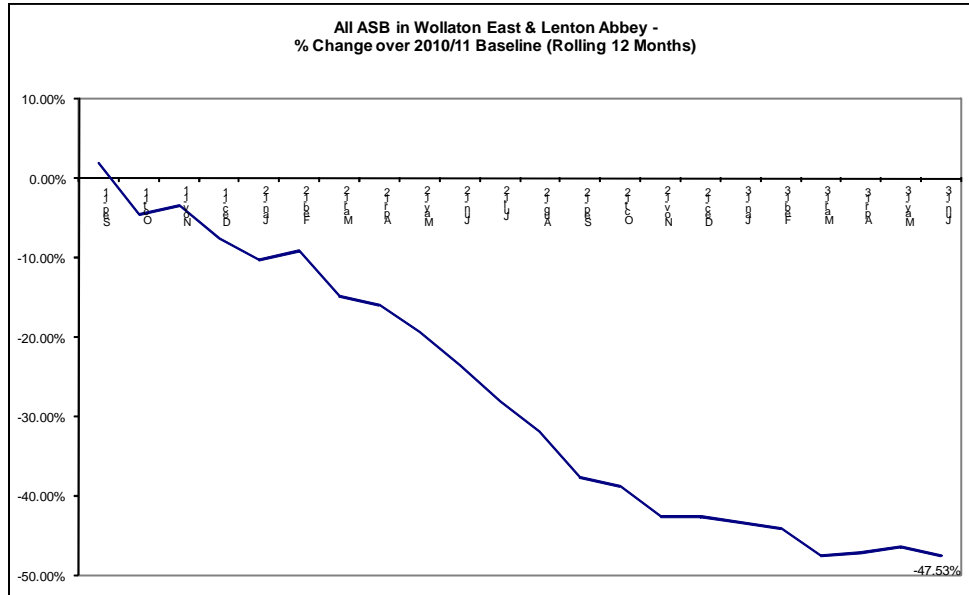
Red*	11 more Crimes	40.74%
Amber		
Green		

\*Refers to June 2013 compared to June 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Wollaton East and Lenton Abbey to a *fixed* 12 month 2010/11 baseline. The current 12 month total is showing a reduction of -27.37% against the baseline.
- In June 2013 there were 38 crimes which is an increase of 40.74% (11 crimes, see above RAG rating) compared to June 2012.
- Year to date crime in the ward has increased by 6.72% (8 crimes, April – June 2013 compared to April – June 2012).



# All ASB



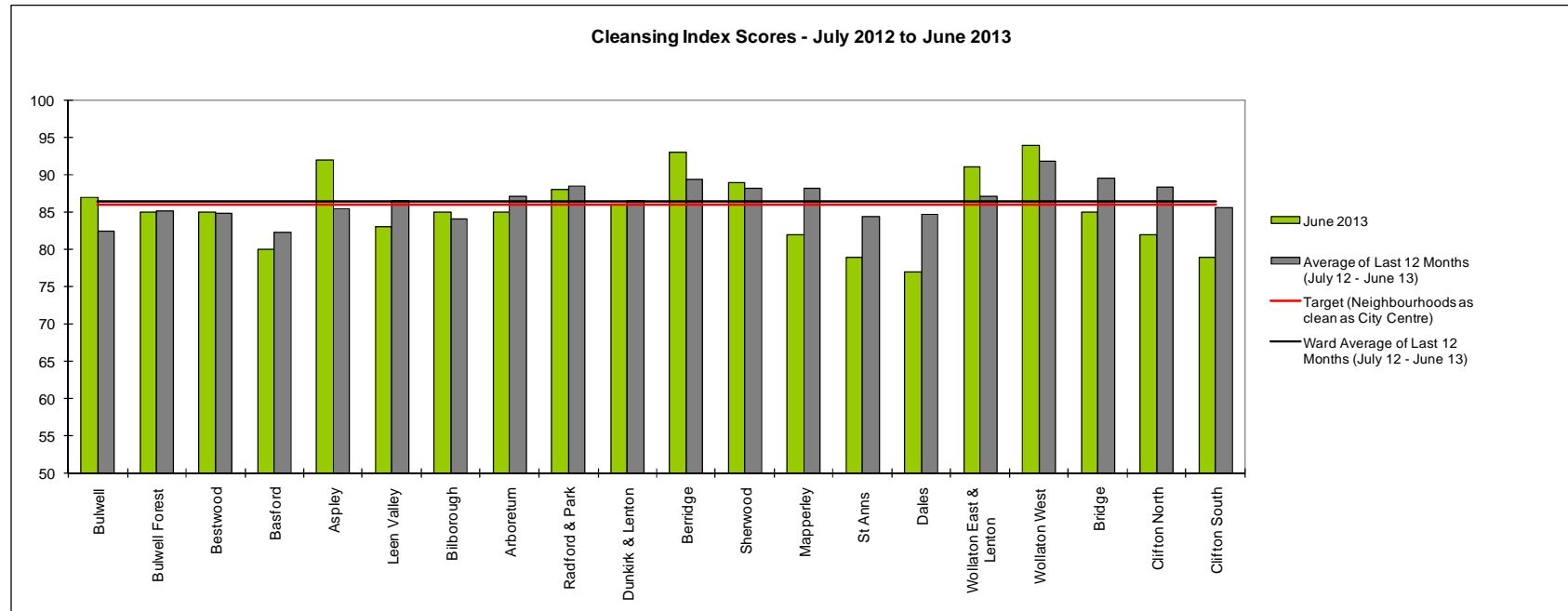
Red		
Amber		
Green*	3 less incidents	-23.08%

\*Refers to June 2013 compared to June 2012

- The above baseline graph compares the *rolling* 12 month total of ASB in Wollaton East and Lenton Abbey to a *fixed* 12 month 2010/11 baseline. The most recent 12 month total is showing a reduction of 47.53% against the baseline.
- In June 2013 there were 10 ASB calls in the ward. This is a reduction of 23.08% (3 calls, see above right RAG rating) compared to June 2012.
- Year to date ASB in the ward has remained static with 45 calls this year and last.

# Cleanliness Index

This graph shows the position of your ward compared to other Wards



**The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.**

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

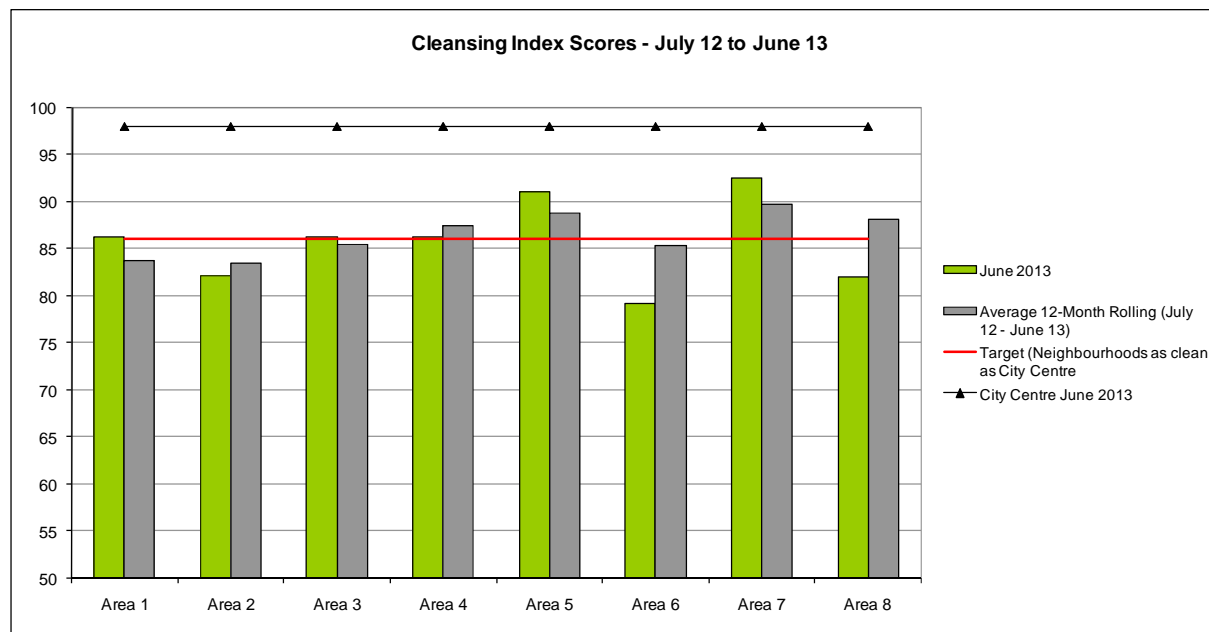
The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Figures provided by Neil Flaherty – Neighbourhood Services Directorate

# Cleanliness Index

This graph shows the position of your Committee compared to other Committees



**The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.**

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

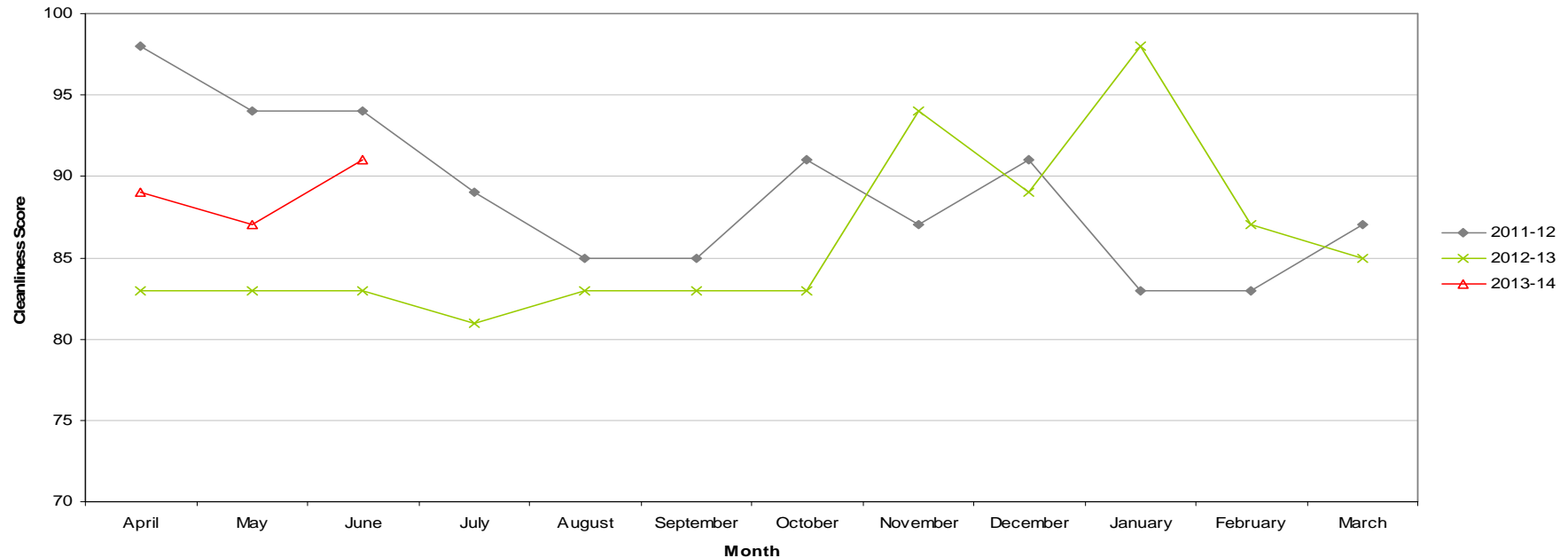
Cleanliness Figures provided by Neil Flaherty – Neighbourhood Services Directorate

# Cleanliness Index

Cleanliness Index Score	<b>91</b>
Performance compared to previous year	<b>↗</b>
Performance compared to neighbourhoods target of 86	<b>↗</b>

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Wollaton East & Lenton Abbey

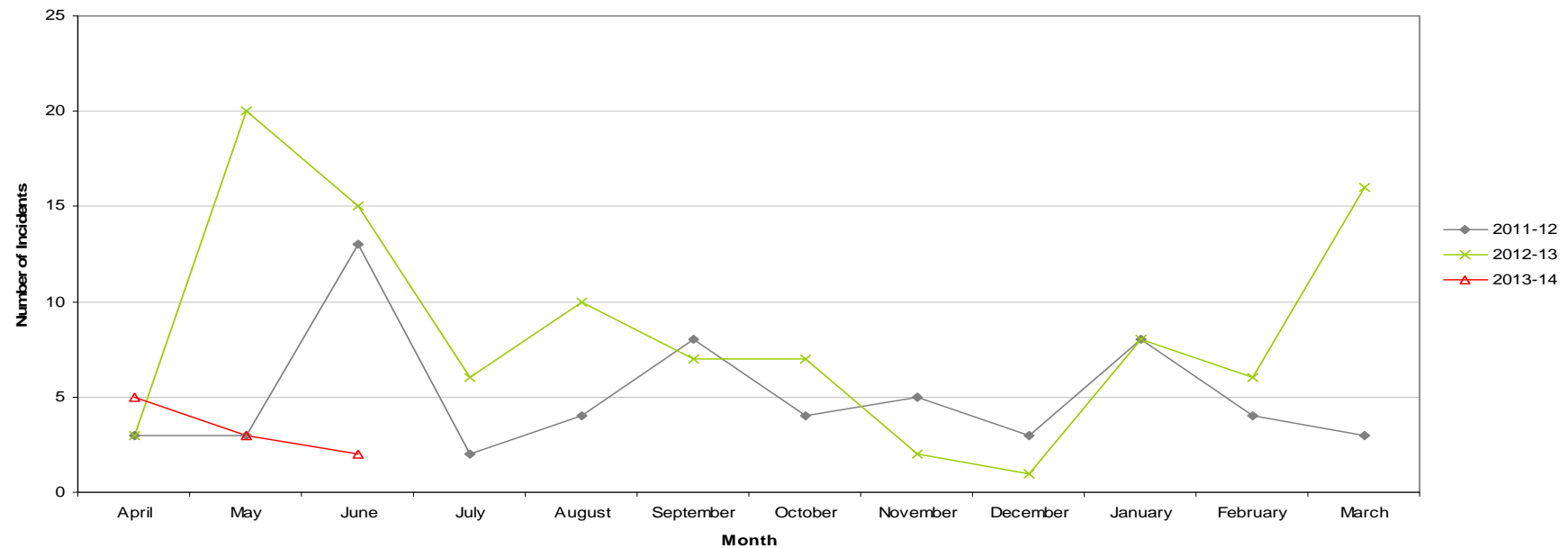


# Graffiti Reports

<b>RED</b>		
<b>AMBER</b>		
<b>GREEN</b>	<b>2 incidents</b>	<b>Decrease of 13</b>

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Wollaton East & Lenton Abbey



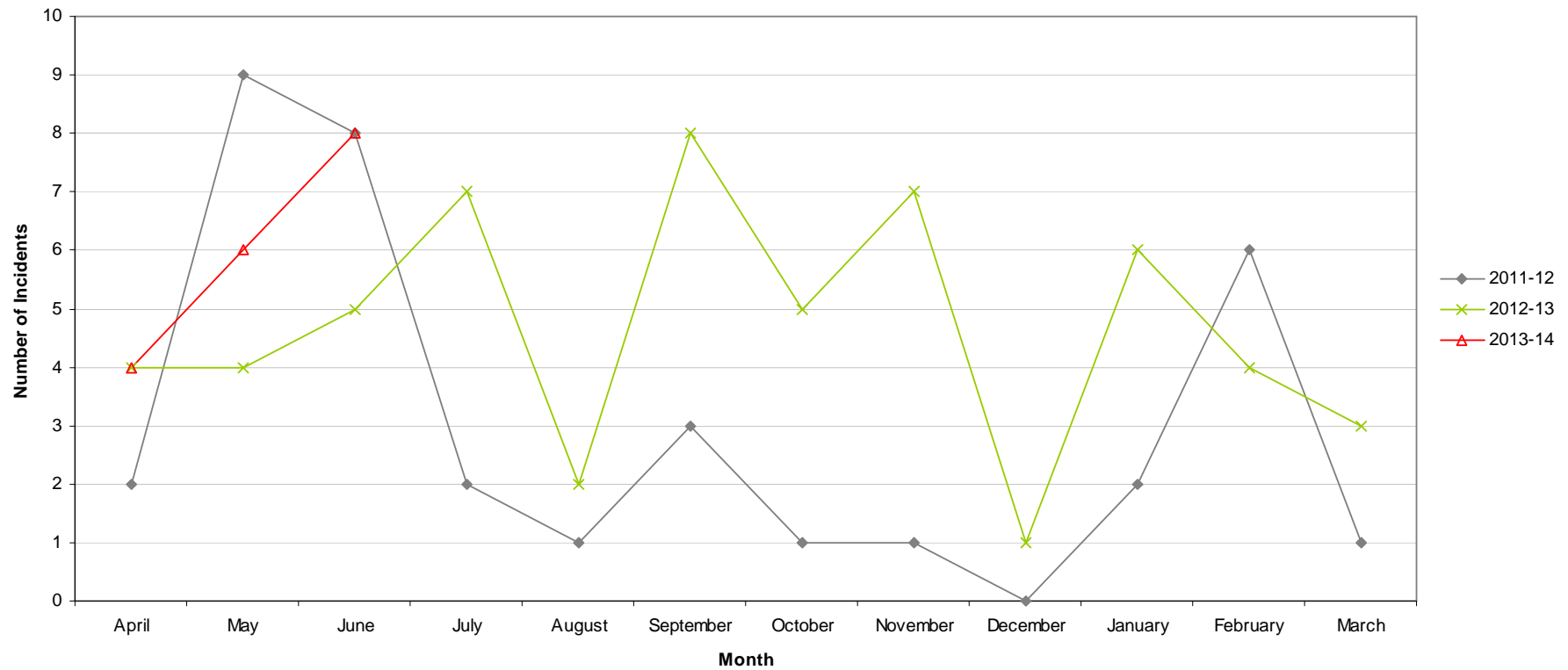
CPOs across the City have been asked to report everything they came across regardless of size. This they did and the level of work increased considerably. As CPOs have no direct input to Confirm they had been asked to send all reports to the ASB line and they then input into Confirm. Inputting is done on a random basis which means time is spent reworking jobs into a manageable order.

# Fly Tipping

<b>RED</b>	<b>8 incidents</b>	<b>Increase of 3</b>
<b>AMBER</b>		
<b>GREEN</b>		

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Wollaton East & Lenton Abbey



# Unemployment Rate

Area	Jun-13			Change in last month		Change in last year	
	Number	Rate	City Rank	Number	%	Number	%
Arboretum	803	6.8	8	-35	-4.2	-47	-5.5
Berridge	1,015	7	6	-26	-2.5	-78	-7.1
Dunkirk and Lenton	214	2	19	-15	-6.6	-65	-23.3
Radford and Park	748	4	17	-12	-1.6	-43	-5.4
Sherwood	514	4.8	13	-32	-5.9	-66	-11.4
Wollaton East and Lenton Abbey	136	1.4	20	-14	-9.3	-7	-4.9
Wollaton West	207	2.3	18	-23	-10	-34	-14.1
Aspley	1,153	10.2	1	-51	-4.2	-56	-4.6
Basford	718	6.5	9	-4	-0.6	-3	-0.4
Bestwood	926	8.2	4	-84	-8.3	-85	-8.4
Bilborough	742	7.1	5	-32	-4.1	-59	-7.4
Bulwell	1,048	9.6	2	-28	-2.6	-23	-2.1
Bulwell Forest	421	4.6	14	-22	-5	-43	-9.3
Leen Valley	315	4.5	16	-18	-5.4	-33	-9.5
Bridge	641	6.1	10	-29	-4.3	-106	-14.2
Clifton North	408	4.6	14	-6	-1.4	19	4.9
Clifton South	482	5.5	12	-16	-3.2	-20	-4
Dales	814	7	6	-64	-7.3	-61	-7
Mapperley	635	5.7	11	-57	-8.2	-95	-13
St Ann's	1,205	8.8	3	-54	-4.3	-38	-3.1

*This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.*

*Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).*

# Housing

## Wollaton East and Lenton Abbey Ward - Housing



### Anti-social behaviour - Aspley (Wollaton East Lenton Abbey Ward)

Indicator	Current Target	2010/11	2011/12	2012/13		
		Value	Value	Value	Status	Trend
% of ASB cases resolved - Aspley	97.6%	94.14%	95.85%	99.42%		
% of ASB cases resolved by first intervention - Aspley	75%	-	-	84.12%		n/a

### Empty properties - Wollaton East and Lenton Abbey Ward

Indicator	Current Target	2010/11	2011/12	2012/13		
		Value	Value	Value	Status	Trend
Average void re-let time for Wollaton East & Lenton Abbey Ward (calendar days)	26	35.48	22.52	29.21		
Number of lettable voids Wollaton East & Lenton Abbey Ward	-	1	5	3		
Number of empty properties awaiting decommission in Wollaton East & Lenton Abbey Ward	-	0	1	1		

### Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		
	Value	Status	Value	Status	Value	Status	Trend
Estate star rating - Wollaton Park	3 Star		3 Star		3 Star		
Estate star rating - Lenton Abbey	3 Star		3 Star		3 Star		

### Rent Collection - Aspley

Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715



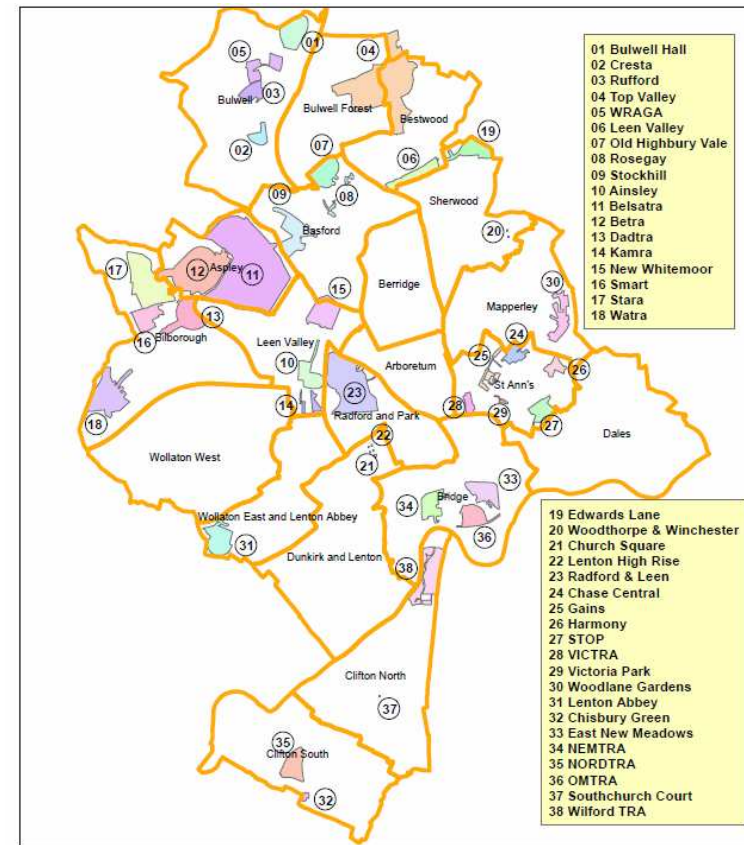
# Housing

Indicator	Current Target	2010/11	2011/12	2012/13		
		Value	Value	Value	Status	Trend
Rent charged that has been collected - Aspley	100.2%	99.8%	101.7%	100.4%	🟢	⬇️

**Key:**

- 🟢 Performance on or exceeding target
- 🔴 Performance below target
- 📊 Data only performance indicator
- ⬆️ Performance has improved compared to two years ago
- ⬇️ Performance has deteriorated compared to two years ago
- Performance unchanged

**Map of Tenants and Residents Associations by Ward**



Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

# Housing

## Performance indicator definitions

Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time it has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

# Community Protection

*Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the ward. All addresses relate to the address of the Perpetrator.*

*FPNs are not currently available at ward level.*

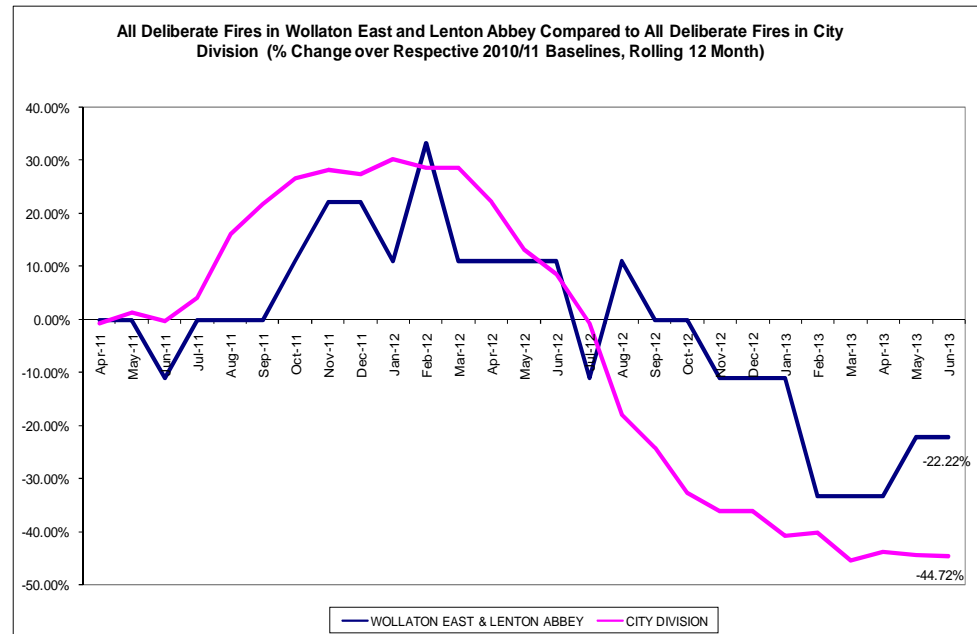
**In June 2013 there were no orders issued.**

*For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.*

# Fire

**Table: Volume of Deliberate Fires by Ward**

Ward	Jun-12	Jun-13	Change	% Change	Previous YTD	YTD	Change	% Change
Arboretum	1	7	6	600.00%	2	11	9	450.00%
Aspley	8	4	-4	-50.00%	15	15	0	0.00%
Basford	4	5	1	25.00%	15	10	-5	-33.33%
Berridge	3	4	1	33.33%	11	12	1	9.09%
Bestwood		4	4		9	18	9	100.00%
Bilborough	1	2	1	100.00%	20	5	-15	-75.00%
Bridge	1	-1	-1	-100.00%	3	5	2	66.67%
Bulwell	8	4	-4	-50.00%	23	18	-5	-21.74%
Bulwell Forest	4	-4	-4	-100.00%	10	4	-6	-60.00%
Clifton North	1	-1	-1	-100.00%	3	4	1	33.33%
Clifton South	1	1	0	0.00%	4	9	5	125.00%
Dales	2	3	1	50.00%	3	8	5	166.67%
Dunkirk and Lenton	1	-1	-1	-100.00%	1	1	0	0.00%
Leen Valley	4	3	-1	-25.00%	11	10	-1	-9.09%
Mapperley	3	-3	-3	-100.00%	6	5	-1	-16.67%
Radford and Park	1	1	0	0.00%	3	2	-1	-33.33%
Sherwood	1	2	1	100.00%	2	2	0	0.00%
St. Ann's		2	2		5	13	8	160.00%
Wollaton East and Lenton Abbey	1	1	0	0.00%	2	3	1	50.00%
Wollaton West	1	-1	-1	-100.00%	1	2	1	100.00%
<b>Total</b>	<b>46</b>	<b>43</b>	<b>-3</b>	<b>-6.52%</b>	<b>149</b>	<b>157</b>	<b>8</b>	<b>5.37%</b>



- The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In June 2013 there was one fire in Wollaton East and Lenton Abbey. This involved a secondary fire in a domestic garden. Year to date (compared to the corresponding period last year) there has been an increase of 50% (+1 fire)
- The graph on the right shows a *rolling* 12 month total of deliberate fires in Wollaton East and Lenton Abbey against the *fixed* 2010/11 baseline. The performance of the City Division against *its* baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

# Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.